## **LyncMon®**

LyncMon is a tool that provides employers with the capability to track the availability status of their employees over time using the Microsoft Lync instant messaging client.

Configuration options allow employees to easily be added or removed from the monitoring service. Data is logged in human-readable ASCII text files and a graphing tool allows for the data to be visualized on an interactive timeline.

This tool provides employers with a unique, graphical insight into the availability of their employees. Operational management can be improved through the discovery of large downtimes, busy periods, or any other time-based correlations. Accurate time-charging can be monitored and automated.

